

Following the latest Government guidelines, we would like to reassure you that at **Welshmill Dental Practice** it is still pretty much business as usual. As an essential service, we will continue to see our patients over the coming weeks as planned.

Whilst we appreciate that once again, these are unsettling times for everyone, you can rest assured that we have every precaution in place to provide a safe and secure environment for everyone. Therefore, if you have an existing appointment and you have **NOT** been contacted to advise it needs to be cancelled, then please attend as planned. We are also still happy to make new appointments so please do continue to call our Receptionists on **01373 463338**

To keep everyone safe whilst working /attending our practice, in addition to our existing robust infection control measures, we have introduced:

- Social distancing and are limiting the number of patients in the practice at one time
- Temperature checks for staff and patients.
- Additional personal protective equipment (PPE) for all staff
- Additional environmental cleaning procedures throughout the day
- Increased hand hygiene stations
- Air purifying units in all surgeries
- Fallow time in surgeries between treatments to allow for extra cleaning

As loyal and caring patients we know that you too will want to help minimise the risk to staff and other patients, you can continue to assist us greatly with this by:

- Not attending your appointment if you are unwell. Instead call reception to postpone and reschedule your appointment, but please remember we request 24hrs notice if you are cancelling.
- Attending your appointment by yourself (unless you need a chaperone or carer with you).
- Attending at the allotted time. Do not arrive early to help minimise numbers in reception.
- Do not wear your own gloves whilst in practice.
- Sanitise your hands on arrival.
- Wear a face covering until you enter the surgery
- Wherever possible make cashless payments to minimise contact

We would like to thank you for your continued support and understanding during these difficult times and we will of course endeavour to keep you all up to date with changes to guidelines that we must follow that may impact on the provision of our exceptional service to you.

Please, as ever continue to keep yourselves and loved ones safe and well, and we will see you at your next appointment.

Kindest regards,

Welshmill Dental Team